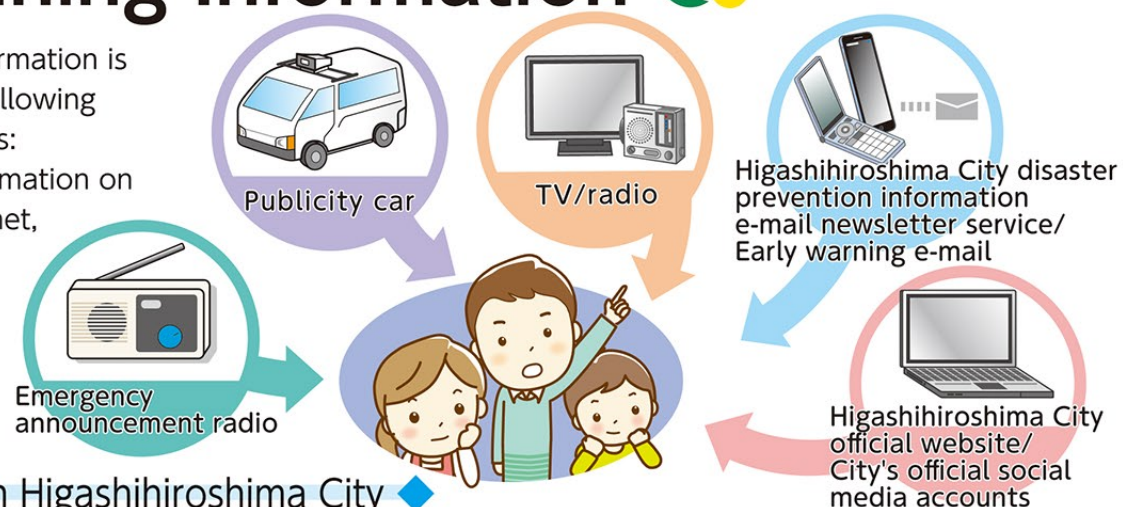


# Obtaining Information

Disaster prevention information is delivered through the following communication channels:

Make active use of information on TV, radio, and the Internet, to help you gather information and take actions for evacuation.



## Information from Higashiroshima City

Information communication channels	Content
FM Higashiroshima (Emergency announcement radio)	<p>Provides information on evacuation (evacuation instruction, opening of evacuation centers, etc.)</p> <p><b>FM Higashiroshima 89.7MHZ</b></p> <p>◆ <b>Emergency announcement radio</b> Emergency announcement radio broadcasts disaster prevention information at times of disaster by using the airwaves of the community's FM station (FM Higashiroshima). Usually you can use it as a regular radio and it automatically switches on when an emergency information comes in at times of disaster. It is a radio that comes in handy in case of emergency.</p> <p>Target: Households in the city Price: 2,000 yen (for regular households) Apply at: Crisis Management Division (3rd floor of main City Hall) / Regional Development Division at Branch Offices *Free of charge for households with members of 75+ years old only, those who require assistance for evacuation activities, etc.</p>
Higashiroshima City disaster prevention information e-mail newsletter service	<p>Sign up and receive e-mails with information on disasters and evacuation. Signing up is free of charge. To sign up, send a blank e-mail to the address below or use the QR code: <a href="mailto:bousai.higashiroshima-city@raidan2.ktaiwork.jp">bousai.higashiroshima-city@raidan2.ktaiwork.jp</a></p>
Early warning e-mail	<p>Bulk email to feature phones/smartphones (NTT DoCoMo/KDDI [au]/SoftBank, etc.) in the areas concerned.</p>
Higashiroshima City official website/ City's official social media accounts	<p>Occasional information on disasters and evacuations.</p> <p>Official website, Official website (for mobile phones), Twitter, Facebook, LINE</p> <p>*For smooth reading, cover the QR codes other than the one you wish to read.</p>

## Information from Hiroshima Prefecture

Information communication channels	Content
Hiroshima Prefecture Disaster Prevention Web	<p>Check on weather information, rainfall at the observatory, river level, information on landslide disaster hazard level, etc.</p>
Hiroshima Prefecture disaster prevention information e-mail newsletter service	<p>A real-time e-mail service of a package of disaster prevention information necessary to save your life from the disaster. Signing up is free of charge. To sign up, use the QR code or go to the URL below: <a href="https://www.gensai.pref.hiroshima.jp/lp/">https://www.gensai.pref.hiroshima.jp/lp/</a></p>

## Data Broadcasting / Disaster Prevention App

Information communication channels	Content
Data broadcasting on TV	<p>To browse the data broadcasting, press the "d" button on your TV's remote control. It shows the rainfall in the city updated every 10 minutes, as well as issued advisory and warnings, and the opening status of evacuation centers. As the information shown depends on the TV station, check them at ordinary times as well.</p>
KAMON Cable TV	<p>Provides information on evacuation (evacuation instruction, opening of evacuation centers, etc.)</p>
Disaster prevention app	<p>Install disaster prevention apps provided by Yahoo!, NHK, etc., to check information on evacuation (evacuation instruction, opening of evacuation centers, etc.) and weather.</p>

# Communication at Times of Disaster

## Disaster Emergency Message Dial (171)

When a disaster takes place, phone calls to confirm safety, inquiries etc., increases rapidly and causes a situation where the calls don't get through easily. At such times, you can use "NTT Disaster Emergency Message Dial" to record messages to your family/friends or play back messages from them.

- ◆ Dial "171" and follow the audio guidance to record/play back the message. (See right)
- ◆ The phone numbers that could be used for "Disaster Emergency Message Dial" are the landline phones, mobile phones, PHS, and IP phones in the disaster-affected area. Even if you are using this service from within the disaster-affected area, make sure to dial your landline phone number from the area code.
- ◆ The recorded message can be heard by anyone who knows the telephone number concerned.
- ◆ NTT will decide on when the service will be available, how many messages you can record, etc. and makes an announcement on TV, radio, etc.



## Disaster Message Board (web171)

At times of disaster, go to "Disaster Message Board (web171)" on the Internet and register/check the text information on safety confirmation.

**NTT West web171**  
<https://www.web171.jp/>

Disaster Emergency Message Dial (171)	1st and 15th of the month	*Message recording time: 30 sec. Message retention period: Until the end of the trial period Number of messages stockable: 20 messages per phone #
Disaster Message Board (web171)	New Year holidays (Jan. 1 thru 3)	
Trial services	Disaster Prevention and Volunteer Working Week (Jan. 15 thru 21) Disaster Prevention Awareness Week (Aug. 30 thru Sep. 5)	

## Disaster Message Board (feature phone/smartphone)

At times of major-scale disaster such as earthquakes of intensity 6 lower, use your mobile phone etc. to register your own safety confirmation and check those of your family and friends.

<p><b>NTT DoCoMo</b></p> <p><a href="http://dengon.docomo.ne.jp/top.cgi">http://dengon.docomo.ne.jp/top.cgi</a></p>	<p><b>SoftBank</b></p> <p><a href="http://dengon.softbank.ne.jp/">http://dengon.softbank.ne.jp/</a></p>	<p><b>KDDI (au)</b></p> <p><a href="http://dengon.ezweb.ne.jp/">http://dengon.ezweb.ne.jp/</a></p>
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# Life in Evacuation

When you evacuate to an evacuation center, you will be staying there until the crisis such as heavy rain is gone. Many people gather there, each of whom may easily get anxious or confused due to extraordinary circumstances. Think about what matters should be taken into consideration so that everyone can spend time in comfort.



<p><b>Be considerate especially to babies/toddlers, the elderly, and the disabled.</b></p>	<p><b>If someone needs assistance or seems sick, speak to them or let the receptionist know.</b></p>	<p><b>Never mentally abuse, slur or discriminate sick people and their family.</b></p>	<p><b>Evacuation centers are often short of hands. Offer assistance if you are mobile.</b></p>
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<p><b>Follow the rules</b></p> <ul style="list-style-type: none"> <li>◆ Follow the rules at the evacuation center such as wake-up/bedtime, use of toilets, smoking areas, whether or not accompanying pets are okay, etc.</li> <li>◆ It is breach of manners to step into other people's living spaces, peeking, or yelling.</li> </ul>	<p><b>COVID-19 Countermeasures</b></p> <ul style="list-style-type: none"> <li>◆ At the evacuation center, wear a mask and sanitize your hands often.</li> <li>◆ If you do not feel well, tell the manager of the evacuation center.</li> </ul>	<p><b>Consideration to women</b></p> <ul style="list-style-type: none"> <li>◆ Consideration to women is necessary such as the use of changing rooms, distribution of supplies such as clothes, women's sanitary products, and medicine, women-only laundry places and toilets. It is important to make use of women's opinions on the operation of the evacuation center, etc.</li> </ul>	<p><b>Pet training and securement of stockpiles</b></p> <ul style="list-style-type: none"> <li>◆ As a general rule, human and pets should live at different places and the owner should take care of his/her own pet at the evacuation center.</li> <li>◆ To be prepared for the evacuation accompanying pets, train your pet such as being used to going in the cage and wearing collars on a regular basis, excreting at designated places, and if you have a dog, teach it how to "wait" and "come" and not to bark for no reason, etc.</li> <li>◆ At evacuation centers, pet owners should basically prepare for the necessities for breeding pets. Have food and breeding goods for your pet ready.</li> </ul>
<p><b>Share the roles and take part in the operation</b></p> <ul style="list-style-type: none"> <li>◆ While evacuating, share the roles such as reception, cleaning, soup runs, distribution of supplies, etc.</li> <li>◆ Help one another and take part in the operation of the evacuation center.</li> </ul>	<p><b>People with food allergies</b></p> <ul style="list-style-type: none"> <li>◆ Make sure to stockpile food that you can eat.</li> <li>◆ Check in advance if you have stockpiled food that you can eat.</li> <li>◆ It is important to let the operator of the evacuation center and people around you that you have meal restrictions such as food allergies.</li> </ul>		