

# HIGASHIHIROSHIMA



Living info

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**Website** <https://www.city.higashihiroshima.lg.jp/en/index.html>

## Your tax payments support the city

- あなたの税金がまちを支えています

Municipal taxes mainly include property tax, individual and corporate inhabitant taxes. They account for 36% of the city's revenue (incoming money). The remaining 64% is subsidies from the national and prefectural governments, such as the local allocation tax and national and prefectural expenditure funds.

The municipal tax burden is approximately 190,000 yen per citizen (the amount of revenue from municipal tax divided by the number of citizens as of March 2023). Expenditures (money spent) for administrative services are approximately 530,000 yen per citizen. Your city tax is an important source of revenue. It is thanks to each citizen paying taxes on time that we are able to provide administrative services such as welfare, education, roads, disaster response, and waste disposal.

Higashihiroshima City has a population of 189,735 (as of March 31, 2023). The amount of general account expenditures is about 530,000 yen per citizen. From this, the following amounts are spent per person:

Improvements to welfare	Nursery schools, support for the aged, etc.	Approx. 172,000 yen
Improvements to the city	Repairs to roads, parks, etc.	Approx. 48,000 yen
Improvements to education	Textbooks, desks, blackboards, etc.	Approx. 56,000 yen
Processing of garbage	Management of the garbage processing facilities, etc.	Approx. 34,000 yen
Firefighting, disaster recovery	Recovery from damage caused by torrential rain, etc.	Approx. 53,000 yen
Other		Approx. 118,000 yen
Repayment of city loans		Approx. 49,000 yen

## Please pay taxes before the deadline!

If you miss the deadline for payment of city taxes, you may be charged a late fee. Please cooperate to pay your city taxes on time.

The Tax Payment Information Center, located in the Tax Collection Division, calls those who have not paid their taxes to remind them to pay, reissues payment slips, and provides information about payment counseling services. If the center cannot reach you during the day, the staff may call you at night or on holidays.

Contact: Tax Payment Information Center (Shizei-to Nofu Annai Center, 市税等納付案内センター), tel.: 082-420-0412.

## Notices of medical expenses

- 医療費控除に使用できる医療費通知の送付

Notices of medical expenses paid during 2023 will be sent by post to the heads of households with members enrolled in the National Health Insurance scheme. There is no need to apply to receive these notices.

These notices can be used when making a detailed statement of medical expenses, which is needed to claim for a tax deduction for medical expenses.

Notices of medical expenses incurred for treatment between January and October 2023 will be sent around the beginning of February 2024, and notices of medical expenses incurred for treatment in November and December 2023 will be sent around the middle of March 2024.

If you are planning to claim for a tax deduction for medical expenses, please be sure to keep your receipts from November and December carefully.

If you have medical expenses which are not shown on the notice but which are eligible to be counted as part of the tax deduction, please check your receipt from the medical facility, etc.

Those who have registered their My Number Card as a health insurance card will be able to check the medical expense notification information on the My Number portal from the beginning of February.

Contact: National Health Insurance and Pension Division (Kokuho-Nenkin-ka, 国保年金課), tel.: 082-420-0933.

**Do you know about Residents' Self-Government Councils?**

- 住民自治協議会をご存知ですか
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What are Residents' Self-Government Councils (Jumin-jichi-kyogikai, 住民自治協議会)?

Residents' Self-Government Councils are organizations that represent local communities. They are comprised of individuals and of various groups such as Residents' Associations, and are based on elementary school enrolment areas (or in some cases, the enrolment areas of former elementary schools).

Residents' Self-Government Councils are now established in all 48 districts of the city, and, working with the city, they make efforts to deal with local problems and realize local goals.

Neighborhood associations (wards, groups, etc.) are the most familiar organizations created from the bonds that exist in neighborhoods. They are also important organizations that make up the Residents' Self-Government Councils, and many of them are engaged in activities that are closely related to daily life.

It's important to work together as a community in cases such as the following:

If you want to find out local information:

Information about events and details about the local community are given out by Residents' Self-Government Councils and Residents' Associations, by means of notice boards and information passed from member to member.

If the road is dark and you want crime prevention lighting to be installed:

Requests for street lighting and improvement of roads are made to the City Office by Residents' Self-Government Councils and Residents' Associations.

If you want to make friends with people in the community:

Residents' Self-Government Councils are engaged in a variety of activities to promote the community. Talk to the citizens that take part in the activities of the council, or the groups that use the community meeting halls.

Contact: Community Development Promotion Division (Chiiki-Zukuri Suishinka, 地域づくり推進課), tel.: 082-420-0924.

**April 2024 entry into Misonou Municipal Kindergarten**

- 令和6年度 私立御園宇幼稚園の新入園児を募集します
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Applications for April 2024 entry into Misonou Municipal Kindergarten will be accepted on Tuesday December 5th, from 13:00 to 17:00, and on Wednesday December 6th, from 9:00 to 12:00. There are 70 places available (children will be chosen by lottery if there are more applications than places available). Applications are accepted for children living in Higashihiroshima City, and born between April 2nd, 2019 and April 1st, 2020. It is possible to apply to take a tour of the kindergarten at any time.

When applying, please take your child with you to Misonou Kindergarten, and have ① the application form, ② an application for eligibility for provision of facility fees, and ③ your certificate of residence (showing all family members). You can obtain ① and ② from the Child Care Division or from Misonou Kindergarten, or you can download them from the City website.

Please note that Misonou Kindergarten is scheduled to become an approved kodomo-en from April 1st, 2025.

Contact: Child Care Division (Hoiku-ka, 保育課), tel.: 082-420-0934.

**April 2024 entry into Hiroshima University Kindergarten**

- 令和6年度 広大附属幼稚園の新入園児を募集します
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Applications for April 2024 entry into Hiroshima University Kindergarten will be accepted between Monday November 6th and Thursday November 16th, between 9:00 and 17:00. Applications are accepted for children born between April 2nd, 2020 and April 1st, 2021. Enquiries will be accepted, and an explanation meeting held, on Monday November 6th, from 14:00.

Contact: Hiroshima University Kindergarten (Hiroshima Daigaku Fuzoku Yochien, 広島大学附属幼稚園), tel.: 082-424-6190.

## Applications for entrance into municipal housing

- ・市営住宅の入居者を募集します
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It is anticipated that there will be vacancies in the following municipal apartments:

Town	Apartment	Anticipated vacancies	Town	Apartment	Anticipated vacancies
Saijo	Teranishi	1	Hachihonmatsu	Mukaihara	1
	Misonou	2		Shin-Mukaihara	2
	Egeyama	1	Kurose	Iwatani Dai-ni	1
			Akitsu	Yakushimaru Danchi	1

Those fulfilling the following criteria are eligible to apply:

1. People who have an address in Higashihiroshima City, or whose place of work is in Higashihiroshima City.
2. People who are currently living with a relative, or intending to live with a relative.
3. People whose income falls below a certain level (please enquire for details).
4. People who are not in arrears with municipal taxes.
5. People who are having trouble with housing at the current time.
6. People who are not members of criminal gangs.

Please note that it is not possible to keep pets in municipal apartments.

Applications will be accepted between Monday November 6th and Friday November 10th. Application forms will be available from the Housing Division (Jutaku-ka, 住宅課), or from branch offices and sub-branch offices, from Monday October 30th. However, the branch offices and sub-branch offices cannot accept applications. Please take your completed application form to the Housing Division or send it by post, or apply online.

There may be changes to the details of apartments shown above, so please check the application forms. Details of the amount of applications up until the previous day will be made public at the Housing Division and at each of the branch offices.

Contact: Housing Division (Jutaku-ka, 住宅課), tel.: 082-420-0946.

## To dog owners

- ・犬を飼っている方へ
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Dog owners are required by law to register their dogs, report any changes in registration information, and have their dogs inoculated annually against rabies. After the inoculation, please be sure to receive an inoculation certificate (a bone-shaped plate).

The procedures are available at the Environmentally-Advanced City Promotion Division or the Regional Promotion Division of each branch office.

If you have registered your pet with a microchip under the special provisions of the Animal Protection Law, you will also need to make changes to your registration with the Japan Veterinary Medical Association when you make changes to the registration information.

Contact: Environmentally-Advanced City Promotion Division (Kankyo Senshin Toshi Suishin-ka, 環境先進都市推進課), tel. 082-420-0928.

## December 1st is World AIDS Day

- ・12月1日は世界エイズデーです
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Although the number of reported cases of HIV (human immunodeficiency virus) infection and AIDS is on the decline, there is concern about the impact of reduced testing opportunities due to new coronavirus infections. A single episode of unprotected sexual intercourse can result in infection. If you are concerned about infection, please get tested for HIV. If you have a sexually transmitted disease such as syphilis, you are more likely to be infected with HIV. Please get tested along with the test for HIV. Tests are available on the dates below, at the Seibu-Higashi Health Center, on the 2nd floor of the Hiroshima Prefectural Government Building (opposite the Higashihiroshima City Office). Please note that it is necessary to make a reservation to be tested.

Testing Date	Time	Reservations Available From
Tuesday November 28th	9:00-11:00	Tuesday October 24th
Tuesday December 5th	9:00-11:00	Tuesday November 7th
Tuesday December 19th	9:00-11:00, 13:00-14:00	Tuesday November 21st

Tests are free and anonymous. Consultations can be arranged at any time.

Contact: Health Section, Seibu-Higashi Health Center (Seibu-Higashi Hokensho Hoken-ka, 西部東保健所保健課), tel. 082-422-6911 (reception).

**Deadline for payment of taxes: Thursday November 30th**

- ・ 次回の納期限は
- ・ 11月30日(木)

Please pay the National Health Insurance Premium (the fifth installment) by Thursday November 30th. A notice of non-payment (tokusokujo, 督促状) will be sent to residents who have not paid their tax by the deadline. If you receive a tokusokujo, please pay the tax immediately, using the payment slip enclosed.

※ **Note:** it takes about ten days for the Tax Collection Division to confirm payment of tax, and therefore you may receive a tokusokujo even after you have completed payment. In this case, please ignore the letter.

Contact: Tax Collection Division (Shuno-ka, 収納課), tel.: 082-420-0912.

**Consultation services for non-Japanese residents**

外国人相談窓口

• **Consultation services for non-Japanese residents** are available at the Communication Corner, in Sunsquare Higashihiroshima. English-speaking staff are available daily, at the following times: Mondays, Tuesdays, Wednesdays, Thursdays, Fridays: 9:00 to 17:00, Saturdays: 9:00 to 13:00, Sundays: 13:00 to 17:00.

Communication Corner website (English): <https://www.hhface.org/wp/corner/home-2/>

You can also access the Communication Corner website by using the upper QR code on the right.

• **40-minute free legal consultations** are available on Saturday November 11th, at 13:00, 14:00 and 15:00.

The date for December is Saturday December 9th. English interpreting is available. **Please make an appointment at least one week in advance.**

Contact: Communication Corner (コミュニケーションコーナー), tel.: 082-423-1922.

• **Communication Corner Facebook page:**

<https://www.facebook.com/hhface.communicationcorner>

You can also access the Communication Corner Facebook page by using the lower QR code on the right.



Communication Corner website (English)



Facebook page

**Night-time and holiday hospitals**

夜間休日当番医

• **Night-time and holiday duty hospitals:** Full information about night-time and holiday duty hospitals within Higashihiroshima City is published in the Japanese-language version of the monthly city newsletter 'Higashihiroshima' (the page inside the back cover; only in Japanese), and on the Higashihiroshima City website (in Japanese and English). The information is subject to change at short notice, so before going to a medical facility, please be sure to call to confirm details.

Recently, there are more and more patients using emergency medical facilities at night and on holidays even though their situation is not serious. In some cases, these patients have prevented or delayed the treatment of patients with truly serious illnesses, and additionally, such cases are one of the reasons for doctors becoming overworked. Emergency medical facilities open at night and on holidays are for patients with serious, emergency conditions. Please try to visit the medical facility you use normally, during opening hours on weekdays.

• **Emergency medical treatment for children:** Please call the advice line on #8000 (if you cannot get through on this number, please call 082-505-1399). The service is available every day between 19:00 and 8:00 the following morning. You can obtain information about whether or not you should take your child to a medical facility outside of normal opening hours (at nights, on weekends or holidays, etc.).

• **If you have a medical problem at night or on weekends, and you are unsure about whether or not you should go to a medical facility:** Please call the Hiroshima area emergency consultation center on #7119. The service is free, and is available 24 hours a day, 365 days a year. The staff will be able to give you advice on whether to rest at home and see how symptoms develop, or whether you should go to a medical facility. If necessary, they can give you information about which facility to go to, or they can connect you directly to the 119 emergency service. In an emergency, do not hesitate to phone 119.

<https://www.city.higashihiroshima.lg.jp/kenko/iryo/3/11526.html>

**Citizens' Affairs Division: Out-of-hours opening**

- ・ 市民課窓口：木曜延長・
- ・ 日曜開庁

The counters of the Citizens' Affairs Division are open until 19:00 every Thursday evening (except national holidays and the new year/year-end period). There is Sunday opening on November 12th and 26th, from 8:30 to 12:30. Wherever possible, please take someone with you who speaks Japanese. **Please note that divisions other than the Citizens' Affairs Division are not open at these times.** For details of what matters can be dealt with during these extended opening hours, and what you need to bring with you, please access the QR Code to the right to check the city website.

If you have a My Number Card, you can use it to obtain Certificates of Residence, etc., at convenience stores.

Please be aware that formalities relating to My Number Cards cannot be dealt with.

Contact: Citizens' Affairs Division (Shimin-ka, 市民課), tel.: 082-420-0925.

<https://www.city.higashihiroshima.lg.jp/en/3/35917.html>

**Population and households as of the end of September, 2023:**

Population of Higashihiroshima City: 190,386 (163 more than August)  
 Households: 90,716 (256 more than August)  
 Population of foreign residents: 8,507 (231 more than August)  
 Foreign households: 6,575 (249 more than August)